Upon completion of this presentation, the learner will be able to:

- define answers to the most commonly asked questions of FHCA regulatory staff;
- identify where to access critical regulatory information when needed quickly; and
- understand the important role CE Broker will play in their professional license renewal.

Seminar Description:

Are you a brand new administrator who gets lost remembering where to find that regulation or state or federal requirement? Are you a seasoned administrator who remembers there is a rule or law on a certain subject but just can’t remember where to find it? Regardless of your level of experience, this session is for you. Hear an overview of the most commonly asked questions and how to locate those critical state and federal regulatory requirements, including some news about the role CE Broker will play in your license renewal.

Presenter Bio(s):

Lee Ann Griffin is the Director of Quality & Regulatory Services for Florida Health Care Association. Over a 15-year career, Lee Ann has developed extensive expertise in the rules, laws, and policy interpretations for nursing homes and assisted living facilities. Lee Ann holds a degree in Information Studies, has worked as a CNA, served as an appointee to the Florida Board of Nursing’s CNA Council and, most recently, completed the ALF Administrator’s Core Training.

Peggy Rigsby serves as Director of Government Affairs for Florida Health Care Association. She is responsible for tracking state and federal laws and rules and assisting members in complying with requirements. In addition, she tracks legislation that affects long term care, and works with legislators, staff, members and lobbyists to implement FHCA’s Legislative Agenda. Peggy liaisons with the FHCA Legislative Committee and the FHCA Rules and Regulations Committee to coordinate and prioritize issues important to FHCA members, as well as reviewing and modifying new and existing rules and laws.
OBJECTIVES

- DOMAIN OF PRACTICE: LAWS, REGULATORY CODES AND GOVERNING BOARDS
- PERSONAL PRACTICE · RESPONSIBILITY
- OPERATIONS · MANAGEMENT
- COMPLIANCE PHILOSOPHIES
- RESOURCES
PERSONAL PRACTICE · RESPONSIBILITY

- LICENSURE PATH
- CONTINUING EDUCATION
- DISCIPLINE
- BOARD OF NURSING HOME ADMINISTRATORS
- LICENSURE AUTHORITIES

PERSONAL PRACTICE - RESPONSIBILITY

NHA LICENSURE PATH

1. Apply to Board
2. Apply for NHA Exam - NAB
3. Apply for FL Laws and Rules - DOH Testing Services
4. Field Experience/Training
5. Academic Preparation
PERSONAL PRACTICE·RESPONSIBILITY
NHA LICENSURE PATH

- Baccalaureate in Health Care or Services
- 60 Semester Hours, specific subjects
- Baccalaureate, General

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PERSONAL PRACTICE·RESPONSIBILITY
NHA LICENSURE PATH

- College Internship
- 1,000 Hour AIT Program
- 2,000 Hour AIT Program
- 1 Year Management

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PERSONAL PRACTICE·RESPONSIBILITY
NHA LICENSURE PATH

• http://floridasnursinghomeadmin.gov

Apply to Board

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PERSONAL PRACTICE·RESPONSIBILITY
NHA LICENSURE PATH

• http://www.nabweb.org/nha-exam

Apply for NHA Exam - NAB

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PERSONAL PRACTICE - RESPONSIBILITY

NHA LICENSURE PATH


PERSONAL PRACTICE - RESPONSIBILITY

LICENSURE PATH – ACADEMIC AND TRAINING

HEALTH CARE/SERVICES COLLEGE

- ACADEMIC PREPARATION: ONE OF THESE
  - BACCALAUREATE, OR
    - HEALTH CARE OR SERVICES ADMINISTRATION
    - OR AN EQUIVALENT
    - 60 SEMESTER HOURS (JUNIOR LEVEL)
    - SUBJECTS PRESCRIBED BY THE BOARD OF NHA
- FIELD EXPERIENCE: ONE OF THESE
  - COLLEGE AFFILIATED, OR
  - 1000 HOUR AIT PROGRAM

OTHER COLLEGE, NON-HEALTH

- ACADEMIC PREPARATION
  - BACCALAUREATE
- FIELD EXPERIENCE: ONE OF THESE
  - 2000 HOURS AIT PROGRAM, OR
  - 1 YEAR OF MANAGEMENT EXPERIENCE IN A 60 BED SNF, OR
  - 1 YEAR OF MANAGEMENT EXPERIENCE IN A 60 BED HOSPITAL, HOSPITAL, OR ALF, AND
    - 1,000 HOUR NHA AIT PROGRAM
PERSONAL PRACTICE·RESPONSIBILITY
CONTINUING EDUCATION

• 40 CONTACT HOURS EVERY TWO YEARS
  • 38 GENERAL
    • DOMAINS OF PRACTICE, s. 64B10-16.005, F.A.C.
  • 2 HOURS
    • MEDICAL ERROR PREVENTION

• COURSE TYPE
  • 20 HOURS PERSONAL ATTENDANCE LIVE PRESENTATION (MINIMUM)
  • 20 HOURS INTERACTIVE WITH PRESENTER, WEB BASED (MAXIMUM)
  • 10 HOURS HOME STUDY AND PRERECODED (MAXIMUM)

• HTTP://FLORIDASNURSINGHOMEADMIN.GOV/RENEWALS/

PERSONAL PRACTICE·RESPONSIBILITY
FLORIDA’S CE DATABASE AND YOUR LICENSE

• WHEN A LICENSE IS RENEWED ONLINE, DOH WILL AUTOMATICALLY VERIFY WITH ITS ELECTRONIC TRACKING SYSTEM THAT CONTINUING EDUCATION HAS BEEN COMPLETED.
  • IF CE RECORDS ARE UP-TO-DATE IN THE ELECTRONIC SYSTEM, RENEWAL CAN PROCEED AS USUAL WITHOUT INTERRUPTION.
  • IF CE RECORDS ARE NOT UP-TO-DATE, LICENSEES WILL BE PROMPTED TO REPORT CE HOURS BEFORE RENEWING.
    • THE DEPARTMENT OF HEALTH WILL DIRECT LICENSEES TO CE BROKER.
  • THE DEPARTMENT OF HEALTH DOES NOT REQUIRE A SUBSCRIPTION TO THE CE DATABASE IN ORDER TO RENEW, BUT THE DATABASE MUST BE USED TO REPORT CES.
PERSONAL PRACTICE·RESPONSIBILITY

SOURCES FOR CONTINUING EDUCATION

• APPROVED PROVIDERS
  • BY FLORIDA BOARDS THROUGH THE DOH CE DATABASE, CE BROKER
  • WILL HAVE A UNIQUE FLORIDA CE PROVIDER NUMBER

• NON-APPROVED PROVIDERS
  • PERHAPS ONLINE, OUT OF STATE, OR EMPLOYER PROVIDED CONTINUING EDUCATION
  • MUST MEET STANDARDS FOR CONTINUING EDUCATION (64B10-15.002 AND 64B10-16.005 FAC)

PERSONAL PRACTICE·RESPONSIBILITY

DOMAINS OF PRACTICE, (64B10-16.005 FAC)

1. PERSONNEL
2. FINANCE
3. MARKETING
4. PHYSICAL RESOURCE MANAGEMENT
5. LAWS, REGULATORY CODES, GOVERNING BOARDS
6. RESIDENT CARE (64B10-16.005 FAC)
EXPLORING CE BROKER

• WWW.CEBROKER.COM

PERSONAL PRACTICE - RESPONSIBILITY
DISCIPLINE

• s. 468.1745 FS – PROHIBITION; PENALTIES
• s. 468.1755 FS – DISCIPLINARY PROCEEDINGS
• s. 456.072, FS – GROUNDS FOR DISCIPLINE; PENALTIES; ENFORCEMENT
PERSONAL PRACTICE - RESPONSIBILITY

BOARD OF NURSING HOME ADMINISTRATORS

- (850) 245-4355
- 468.1685, F.S. POWERS AND DUTIES
- VOLUNTEERS
  - 7 MEMBERS
    - 3 NHAS
    - 2 HEALTH CARE PRACTITIONERS
    - 2 ARE CONSUMERS
- 4 YEAR TERMS
- TO APPLY: GUBERNATORIAL APPOINTMENTS
  - HTTP://WWW.FLGOV.COM/APPOINTMENTS/
  - SEE GUBERNATORIAL APPOINTMENTS QUESTIONNAIRE

Henry Gerrity III, NHA
Scott Lipman, NHA, Marrinson Senior Care Residences
Chantelle Fernandez, NHA, Berkshire Manor
Patricia Feeney, RN Consultant
Christine Hankerson, MSN, MS/P, Ph.D., RN, Opis Management
Michael Helmer, Consumer Member
Tom Schroeppeel, Consumer Member
Adrienne Rodgers, DOH Staff, Executive Director (8)

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PERSONAL PRACTICE - RESPONSIBILITY

NHA LICENSURE AUTHORITIES

- CHAPTER 468 PART II FS: NURSING HOME ADMINISTRATION
  - 64B-10 FAC BOARD OF NURSING HOME ADMINISTRATORS
- CHAPTER 456 FS: HEALTH PROFESSIONS AND OCCUPATIONS - GENERAL PROVISIONS
  - 64B FAC DEPARTMENT OF MEDICAL QUALITY ASSURANCE

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OPERATIONS · MANAGEMENT

• POLICY DEVELOPMENT AND AUTHORITIES
• SURVEY AND CERTIFICATION
• LICENSURE AND REPORTING IN BETWEEN SURVEYS
• CRIMINAL HISTORY SCREENING
• EMERGENCY PREPAREDNESS
• STAFFING
• REIMBURSEMENT
• RESIDENT RECORDS

FLOW OF POLICY

Citizens

Legislature and Governor

Care and Services

Write Rules

Elect

Write Laws

Nursing Homes

Agencies & Departments
OPERATIONS · MANAGEMENT
AUTHORITIES

Medicare and Medicaid Participants

- SSA
- CFR
- FL Statutes
- FL Admin Codes

Congress
DHHS → CMS
Legislature
GOV → AHCA

State Ops Manual
ASPEN Reg Set

OPERATIONS · MANAGEMENT
CODE OF FEDERAL REGULATIONS

- TITLE 42
  - CHAPTER IV
    - SUBCHAPTER G
      - PART 483
      - SUBPART B
      - SECTIONS

http://www.gpo.gov/libraries/core_docs.htm
OPERATIONS · MANAGEMENT

FLORIDA STATUTES

• 400 PART II – NURSING HOMES
• 408 PART II – HEALTH CARE LICENSING GENERAL PROVISIONS
  • AUTHORITY FOR INSPECTION 408.811, F.S.
  • PURPOSE OF INSPECTION 408.806(7)(a), F.S.
• 765 – HEALTH CARE ADVANCED DIRECTIVES
• 415 – ABUSE, NEGLECT, EXPLOITATION

http://www.flsenate.gov/Laws/Statutes

OPERATIONS · MANAGEMENT

ADMINISTRATIVE RULES

• CHAPTER 59A-4, FAC – NURSING HOME ADMINISTRATION
• CHAPTER 64E-11, FAC – FOOD HYGIENE
• CHAPTER 64E-16, FAC – BIOMEDICAL WASTE

https://www.flrules.org
OPERATIONS · MANAGEMENT
SURVEY AND CERTIFICATION

• STATE OPERATIONS MANUAL
  • PUBLICATION #100-07
    • CHAPTER 5
    • CHAPTER 7
    • APPENDICES
      • I
      • P
      • PP
      • Q


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OPERATIONS · MANAGEMENT
SURVEY AND CERTIFICATION

• CHAPTER 7 OF THE STATE OPERATIONS MANUAL
  • SURVEY AND ENFORCEMENT PROCESS
  • GOOD BASIC FEDERAL SURVEY DEFINITIONS AND CONCEPTS
  • REVISITS AND DATES OF COMPLIANCE
  • IMMEDIATE JEOPARDY, INC. DECISION MAKING CASE STUDIES


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Aspen Regulation Set  Automated Survey Processing Environment


Survey Process

• AGENCY FOR HEALTH CARE ADMINISTRATION
  – FORMS
  • HTTP://AHCA.MYFLORIDA.COM/MCHQ/HQA
    LICENSUREFORMS/INDEX.SHTML

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OPERATIONS · MANAGEMENT
LICENSURE

Renewal or Effective by Window

120  60

Expiration or Effective

90  Courtesy Notice from Agency  30  21

Changes during License Period

Agency Receives Application

60

Agency approves or denies

30  Agency notifies NH of omissions; problems

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IN BETWEEN SURVEYS

• CHANGES TO
  • ADMINISTRATOR · 21 DAYS AFTER
  • NUMBER OF BEDS · 60 DAYS PRIOR
  • FACILITY NAME · 60 DAYS PRIOR
  • CHANGE OF OWNERSHIP · 60 DAYS PRIOR
  • INSURANCE OR BOND CHANGE · 21 DAYS AFTER
  • SANITATION INSPECTIONS · 21 DAYS AFTER
  • FIRE INSPECTION · 21 DAYS AFTER
  • EMERGENCY PLAN APPROVALS · 21 DAYS AFTER

ADVERSE INCIDENT REPORTING

• WITHIN 3 BUSINESS DAYS – REPORT TO RISK MANAGER
  • WITHIN 1 BUSINESS DAY OF RISK MANAGER REPORT – INITIATE INVESTIGATION
• WITHIN 15 CALENDAR DAYS OF EVENT – REPORT VERIFIED
• HTTP://WWW.FDHC.STATE.FL.US/SCHS/RISKMGTPUBSAFETY/RISKMANAGEMENT.SHTML
• WWW.FHCA.ORG
  • FACILITY OPERATIONS; RISK MANAGEMENT
(5) FOR PURPOSES OF REPORTING TO THE AGENCY UNDER THIS SECTION, THE TERM “ADVERSE INCIDENT” MEANS:

(A) AN EVENT OVER WHICH FACILITY PERSONNEL COULD EXERCISE CONTROL AND WHICH IS ASSOCIATED IN WHOLE OR IN PART WITH THE FACILITY’S INTERVENTION, RATHER THAN THE CONDITION FOR WHICH SUCH INTERVENTION OCCURRED, AND WHICH RESULTS IN ONE OF THE FOLLOWING:

1. DEATH;
2. BRAIN OR SPINAL DAMAGE;
3. PERMANENT DISFIGUREMENT;
4. FRACTURE OR DISLOCATION OF BONES OR JOINTS;
5. A LIMITATION OF NEUROLOGICAL, PHYSICAL, OR SENSORY FUNCTION;
6. ANY CONDITION THAT REQUIRED MEDICAL ATTENTION TO WHICH THE RESIDENT HAS NOT GIVEN HIS OR HER INFORMED CONSENT, INCLUDING FAILURE TO HONOR ADVANCED DIRECTIVES;
7. ANY CONDITION THAT REQUIRED THE TRANSFER OF THE RESIDENT, WITHIN OR OUTSIDE THE FACILITY, TO A UNIT PROVIDING A MORE ACUTE LEVEL OF CARE DUE TO THE ADVERSE INCIDENT, RATHER THAN THE RESIDENT’S CONDITION PRIOR TO THE ADVERSE INCIDENT; OR
8. AN EVENT THAT IS REPORTED TO LAW ENFORCEMENT OR ITS PERSONNEL FOR INVESTIGATION; OR

(B) RESIDENT ELOPEMENT, IF THE ELOPEMENT PLACES THE RESIDENT AT RISK OF HARM OR INJURY.

S. 400.147, F.S.

OPERATIONS · MANAGEMENT
ABUSE, NEGLECT, EXPLOITATION,
INJURIES OF UNKNOWN SOURCE, MISAPPROPRIATION OF PROPERTY

FEDERAL
• CODE OF FEDERAL REGULATIONS, 483.13
• ALLEGATIONS
• HTTP://WWW.FDHC.STATE.FL.US/MCHQ/LICENSEE_PROVIDER_RESOURCES.SHTML
• IMMEDIATELY IN ACCORDANCE WITH STATE LAW

STATE
• DCF REGULATORY AUTHORITY, s. 415.1034 FS
• KNOWLEDGE OF, OR A REASONABLE CAUSE TO SUSPECT
• CENTRAL ABUSE HOTLINE 1.800.962.2873
• IMMEDIATELY
OPERATIONS · MANAGEMENT
CONDUCTING INVESTIGATIONS

• AGENCY FOR HEALTH CARE ADMINISTRATION GUIDANCE 2008
  • HTTP://WWW.FDHC.STATE.FL.US/MCHQ/HEALTH_FACILITY_REGULATION/LONG_TERM_CARE/LTCU_ARCHIVES.SHTML
  • HTTP://WWW.FHCA.ORG/FACILITY_OPERATIONS/ANE_ADVERSE_INCIDENT_REPORTING

• BIG IDEA
  • BE ABLE TO DEMONSTRATE HOW THE RESIDENT IS BEING KEPT SAFE DURING INVESTIGATION

OPERATIONS · MANAGEMENT
RISK MANAGEMENT AND QUALITY ASSURANCE COMMITTEE

• AUTHORITIES AND REQUIREMENTS
• STATE – S. 400.147, F.S.
• FEDERAL – 42 CFR 483.75(o)
• CONFIDENTIAL - SURVEYORS MAY NOT REQUIRE DISCLOSURE OF THE RECORDS OF A QA COMMITTEE EXCEPT AS RELATED TO COMPLIANCE WITH REQUIREMENTS
  • BE CLEAR THAT INCIDENT REPORTS ARE WORKPAPERS OF THE RM AND QA COMMITTEE
CRIMINAL HISTORY SCREENINGS

- CARE PROVIDER BACKGROUND SCREENING CLEARINGHOUSE
  - HTTP://AHCA.MYFLORIDA.COM/MCHQ/CENTRAL_SERVICES/BACKGROUND_SCREENING
- DISQUALIFYING OFFENSES
  - HTTP://WWW.FLSENATE.GOV/LAWS/STATUTES/2013/435.04
- FHCA’S BACKGROUND SCREENING RESOURCE GUIDE
  - HTTP://WWW.FHCA.ORG/FACILITY_OPERATIONS/AGENCY_FOR_HEALTH_CARE_ADMINISTRATION_AHCA/

EMERGENCY PREPAREDNESS – STATE REQUIREMENTS

1. WRITTEN COMPREHENSIVE EMERGENCY MANAGEMENT PLAN
   a) APPROVED ANNUALLY BY THE LOCAL EMERGENCY MANAGEMENT OFFICE (60 DAYS)
   b) AGENCY’S 10/95 COMPREHENSIVE EMERGENCY MANAGEMENT PLANNING CRITERIA
2. DESIGNATE SAFETY LIAISON AS PRIMARY CONTACT DURING EMERGENCY OPERATIONS
3. UTILIZE AN ONLINE DATABASE TO REPORT INFORMATION REGARDING EMERGENCY STATUS,
   PLANNING, OR OPERATIONS
   a) AGENCY’S EMERGENCY STATUS SYSTEM TO DOH EMRESOURCE
      HTTP://AHCA.MYFLORIDA.COM/MCHQ/EMERGENCY_ACTIVITIES/INDEX.SHTML
OPERATIONS · MANAGEMENT
EMERGENCY PREPAREDNESS – STATE AUTHORITIES

• REGULATORY AUTHORITY: STATE
  • s. 400.23 (21) (g), FL STATUTES
  • s. 59A-4.126, EMERGENCY MANAGEMENT, FL ADMIN CODE
  • COMPREHENSIVE EMERGENCY MANAGEMENT PLANNING CRITERIA
    • HTTP://WWW.FDHC.STATE.FL.US/MCHQ/EMERGENCY_ACTIVITIES/INDEX.SHTML
  • s. 408.821, FL STATUTES

OPERATIONS · MANAGEMENT
EMERGENCY PREPAREDNESS – FEDERAL REQUIREMENTS AND AUTHORITIES

• 483.70(B) AND (H) – EMERGENCY POWER AND WATER (F455 AND F465)
• 483.75 (L) – SAFEGUARD CLINICAL RECORDS (F514)
• 483.75 (M)
  • THE FACILITY MUST HAVE DETAILED WRITTEN PLANS AND PROCEDURES TO MEET ALL POTENTIAL EMERGENCIES AND DISASTERS, SUCH AS FIRE, SEvere WEATHER, AND MISSING RESIDENTS (F517)
  • THE FACILITY MUST TRAIN ALL EMPLOYEES IN EMERGENCY PROCEDURES WHEN THEY BEGIN TO WORK IN THE FACILITY, PERIODICALLY REVIEW THE PROCEDURES WITH EXISTING STAFF, AND CARRY OUT UNANNOUNCED STAFF DRILLS USING THOSE PROCEDURES (F518)
STAFF RESOURCES

• EDUCATION
  • WWW.FHCA.ORG; FACILITY OPERATIONS; WORKFORCE
  • IN-SERVICES 101 FOR NURSING HOME EMPLOYMENT

• DEPARTMENT OF HEALTH LICENSEE SECTION

• HTTP://WWW.FLORIDAHEALTH.GOV
  1. VERIFY A LICENSE
  2. FILE A COMPLAINT

MINIMUM STAFFING

CERTIFIED NURSING ASSISTANT
• 2.5 HOURS PER RESIDENT PER DAY
• NEVER BELOW 1/20 RATIO

NURSING
• 1.0 HOURS PER RESIDENT PER DAY
• NEVER BELOW 1/40 RATIO

Weekly average=3.6 hours per resident per day
Week = Sunday through Saturday
400.23(3), F.S.
MINIMUM STAFFING

• NURSES PERFORMING CNA DUTIES
  • MEET MINIMUMS FOR NURSES
  • ENTIRE SHIFT
  • ONLY COUNTED FOR CNA

STAFFING MORATORIUM 400.141(n), F.S.

• FACILITY FAILS TO COMPLY WITH MINIMUM STAFFING FOR 2 CONSECUTIVE DAYS “IS PROHIBITED FROM ACCEPTING NEW ADMISSIONS UNTIL THE FACILITY HAS ACHIEVED THE MINIMUM STAFFING REQUIREMENTS FOR 6 CONSECUTIVE DAYS”. FAILURE BY THE FACILITY TO IMPOSE SUCH AN ADMISSIONS MORATORIUM IS SUBJECT TO A $1000 FINE.

• A FACILITY WITH A STANDARD LICENSE MAY BE CITED FOR FAILURE TO COMPLY WITH MINIMUM STAFFING STANDARDS “ONLY IF IT HAS FAILED TO MEET THOSE STANDARDS ON 2 CONSECUTIVE DAYS OR IF IT HAS FAILED TO MEET AT LEAST 97 PERCENT OF THOSE STANDARDS ON ANY ONE DAY”.

• A FACILITY WITH A CONDITIONAL LICENSE MUST BE IN COMPLIANCE WITH STAFFING STANDARDS AT ALL TIMES.
OPERATIONS · MANAGEMENT
REIMBURSEMENT

WWW.FHCA.ORG
- FACILITY OPERATIONS
  - REIMBURSEMENT
- COST REPORT FILING AND AUDITS
- PART A PPS RATES FFY 2014 FINAL RULE
- FLORIDA MEDICARE PART B REHABILITATION FEE SCHEDULE 2014

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OPERATIONS · MANAGEMENT
RESIDENT RECORDS

- OPEN FOR AGENCY INSPECTION
- MAINTAINED IN ACCORDANCE WITH ACCEPTED PROFESSIONAL STANDARDS AND PRACTICES WHICH MUST BE COMPLETE, ACCURATELY DOCUMENTED, READILY ACCESSIBLE, AND SYSTEMATICALLY ORGANIZED.

59A-4.118(1) FAC
Requires a full time employee for medical records
Requires qualified medical records practitioner

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OPERATIONS · MANAGEMENT
ADMISSION PACKET - REQUIRED

- SERVICES, ACCOMMODATIONS, RATES, CHARGES, REFUNDS
- BED RESERVATION POLICY
- SERVICES AND SUPPLIES NOT COVERED BY THE PER DIEM, MEDICARE OR MEDICAID AND CHARGE
- CHANGES REQUIRE 14 DAY NOTICE AT MINIMUM

OPERATIONS · MANAGEMENT
ADMISSION PACKET - RECOMMENDED

- ARBITRATION AGREEMENT, ATTORNEY FEES OR COSTS
- BENEFICIARY DESIGNATION FORM FOR MEDICAL AND FINANCIAL
- HANDLING OF RESIDENT'S PERSONAL PROPERTY AND FUNDS
- GRIEVANCE POLICY
- SMOKING POLICY
- PHOTOGRAPHY POLICY
- CONSENT TO ROOM CHANGE
- POLICY AND INDEMNIFICATION AGREEMENT FOR AWAY VISITS
- LAUNDRY
- ATTENDING PHYSICIAN
- FINANCIAL INFORMATION, PAYMENT, INSURANCE
COMPLIANCE PHILOSOPHIES

• PASSIVE
  • WATCH FOR COMMUNICATION
    • THE AGENCY FOR HEALTH CARE ADMINISTRATION
    • CMS
    • THE DEPARTMENT OF HEALTH
    • COUNTY HEALTH DEPARTMENTS
    • FIRE INSPECTION FIELD OFFICES

COMPLIANCE PHILOSOPHIES

• ASSERTIVE
  • IDENTIFY GAPS IN KNOWLEDGE
  • LOCATE AND TAP INTO THE RIGHT SOURCES OF INFORMATION
  • PARTICIPATE IN ASSOCIATION THAT REPRESENTS SKILLED NURSING AND NURSING FACILITIES
  • ANTICIPATING CHANGES
    • LEGISLATIVE
    • REGULATORY
BEYOND COMPLIANCE
TAPPING INTO THE RIGHT SOURCES

• AGENCY FOR HEALTHCARE RESEARCH AND QUALITY
  • HTTP://INNOVATIONS.AHRQ.GOV
• ADVANCING EXCELLENCE
  • HTTP://WWW.NHQUALITYCAMPAIGN.ORG
• INTERACT
  • HTTP://WWW.INTERACT2.NET/
• QAPI (CMS)
  • HTTP://WWW.CMS.GOV/MEDICARE/PROVIDER-ENROLLMENT-AND-CERTIFICATION/QAPI/NHQAPI.HTML

BEYOND COMPLIANCE
PARTICIPATING IN AN ASSOCIATION

• FLORIDA HEALTH CARE ASSOCIATION · WWW.FHCA.ORG
  • TIMELY UPDATES ON CHANGES TO THE REGULATORY OR LEGISLATIVE ENVIRONMENT
  • RESOURCES TO SUPPORT COMPLIANCE AND TRAINING
  • EDUCATIONAL AND NETWORKING OPPORTUNITIES
  • COMMITTEE INVOLVEMENT
  • ADVOCACY AND GRASSROOTS ACTIVITY
• AMERICAN HEALTH CARE ASSOCIATION/AMERICAN MEDICAL DIRECTORS ASSOCIATION
“It takes all the running you can do to keep in the same place. If you want to get somewhere else you must run at least twice as fast.”

Red Queen, Through the Looking Glass.

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• PEGGY RIGSBY · PRIGSBY@FHCA.ORG